

Patient Communications

Privacy Notice

Summary

This Practice will contact patients at times in relation to services, feedback and new initiatives in the area that they have registered an interest in.

We collect and store information that has been received directly from you when you have consented to this process. We may share information with the following organisations with your explicit consent or when the law allows: South East London Clinical Commissioning Group, NHS England.

You have the right to object to your identifiable information being used or shared for this purpose. Please speak to the Practice if you no longer wish to have your data used or be contacted by the Practice in future.

Details of processing

Purpose of the sharing
Public Task

Lawful basis for processing

The lawful justifications for the processing and possible sharing of this data are:

Article 6(1)(a) "the data subject has given consent to the processing of his or her personal data for one or more specific purposes".

Recipient or categories of recipients of the shared data

We may share information with the following organisations with your explicit consent or when the law allows e.g., South East London Clinical Commissioning Group, NHS England, GP Federations

Retention period

The data will be retained for the period as specified in the national records retention schedule.

Your rights

Right to object

You do not have to consent to the Practice being able to contact you. You can change your mind and withdraw your consent at any time. Contact the Controller for more information.

Right to access and correct

You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.

Right to Complain

You have the right to complain to the Information Commissioner's Office, you can use this link <https://ico.org.uk/global/contact-us> or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate).

Contact details

Controller Contact Details	Penrose Health	3 Kingfisher Square Staunton Street, London SE8 5DA	020 8318 0190 privacy.penrosehealth.co.uk
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Data Protection Officer	Claire Clements	1 Lower Marsh, 3rd Floor, Lower Marsh, Waterloo, London, SE1 7NT	claireclements@nhs.net
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